

APPLICABILITY

Transcargo acts as an agent. It is established that you are familiar with the contents of our terms and conditions and accept them. We reject your terms and conditions.

PAYMENT

Payment term is 14 days after the invoice date, under reservation of credit check. Invoicing without CMR. These are available on request.

APPLICATION PROCEDURE

Your application must be submitted in writing, no later than 12.00 o'clock on the working day before the departure date. Applications not received by us on time are at the risk of the client.

PACKAGING AND MARKING

Goods for transportation must be well packed and provided with clear details per package, showing the product, full address details of sender and recipient, symbols indicating package handling requirements, etc. The client remains responsible for any damages due to inadequate packaging. The sender will provide all necessary transport documents and will submit these to the chauffeur upon departure. The addresses for loading and unloading must be accessible by international trucks. The sender and receiver must be able to load and unload the goods. No tailboards and/or fork-lift trucks are available and these are not included in the prices.

HOURS FOR LOADING AND UNLOADING

Estimated loading and unloading hours (resp.): 1 hour for partial loading and 2 hours for complete loading. If the reserved loading and unloading hours are exceeded, we charge € 50 waiting costs per hour on the basis of the CMR consignment note.

The planned loading and unloading time for exceptional part loads to/from the BENELUX takes up to 30 minutes. In the event that the scheduled load/unload time is exceeded, we will charge € 25 per 15 minutes or part thereof for delay on the basis of a CMR freight letter. The exact times for loading and unloading are always approximate and cannot be guaranteed by us.

Surcharge for deadline deliveries for loading and unloading:

This surcharge will be charged when a shipment must be picked up (loaded) or delivered (unloaded) within a specified time frame.

- Based on a standard working day 08:00 to 17:00 (excluding Saturdays, Sundays, and/or public holidays);
- Time frames for import will be rounded up to full hours;
- Time frames for export will be rounded down to full hours;
- Time frames need to be rounded to full hours;
- Pick up and/or delivery times are only used when this is specified on the pre-alert and the consignment note.

Import / Export:

Pick up/deliver before 09:00	€ 50.00 per address
Pick up/deliver before 10:00	€ 40,00 per address
Pick up/deliver before 12:00	€ 30,00 per address

Time frame of:

1 hour	€ 50.00 per address
2 hour	€ 40,00 per address
3 hour	€ 30,00 per address
Time-specific equal to or shorter than 1 hour	€ 50.00 per address

Length rates

Over 2 meter surcharge €15.00 per meter.
LTL shipments not higher than 220 cm.

REFUSALS

Costs for return shipments that are rejected for reasons not caused by Transcargo are charged to the client. Costs for a new delivery are calculated using the applicable rate.

VOLUME CALCULATION

The following conversion factor is applied to measuring goods:

1 Loading meter 1750 kg	1 m3 330 kg
1 Europallet 700 kg	1 blockpallet 875 kg

If the weight deviates from the conversion models above, the conversion to the highest weight paid will be used.

CUSTOMS FORMALITIES

Our cost specifications are exclusive of the costs of complying with customs formalities.

Cost of clearance declaration € 57.50

Extra item € 12.50

If the value exceeds €6,000, the client should also apply for an Eur-1 from the KVK (Chamber of Commerce).

Getting a customs stamp on the Eur-1 costs €27.50.

The importer must pay the clearance costs, import duties and VAT directly to the customs agent in the country concerned, in the event that the delivery condition is DAP. In case of excise goods, the customer should always take care of the customs declaration and bear any concerning costs himself. Trans Cargo doesn't accept liability if, for whatever reason, no declaration is made.

PRICES / DIESEL CLAUSE

Prices are based on the actual rates, prices and working conditions valid from 1st of January of this year. These prices do not include VAT. Prices include German Maut and Swiss LSVA, unless the tender confirmation states otherwise. Prices are at all times subject to change. Prices do not include costs for customs formalities. Diesel clause: The reference date is 01.01.2009, and the benchmark price excl. VAT per litre is € 0,8265 acc to www.tln.nl. Calculation as follows: (monthly average +/- 0,8265) / 0,8265 * 22%. Fuel prices are estimated according to www.tln.nl. These prices are valid until 31 December, or until further notice. The minimum of the fuel surcharge is 0%.

PALLET EXCHANGE

An order to exchange pallets will only occur if it is explicitly confirmed by us in writing. The costs for Euro pallet exchange will be stated on the quotation if we are notified of such in advance. If we have not been notified in advance, the costs for pallet exchange will be charged afterwards. The costs will be at least 5% of the freight rate with a minimum of € 25.00 excluding VAT.

TIME IN TRANSIT

Transit times are subject to:

* extreme weather conditions.

* running prohibitions.

* customs and other checkpoints.

* other causes for which Transcargo cannot be held liable

In the months of July and August, the transit hours can increase by maximally 2 days for various export countries.

CANCELLATION COSTS

75% of the transport costs in the event of cancellation after 14.00 hours, one day prior to loading.

100% of the transport costs in the event of cancellation on the day of loading, or in the event that none or not all of the goods are present at the agreed time and place. (Art 8:1110-1113 BW).

INSURANCE

If the load is highly valuable, additional insurance is advised.

COST LIABILITY

Those parties who are deemed responsible according to the supplying conditions will be charged for the costs. The client remains liable for all costs if the sender or receiver is unable to pay and remains liable at all times for any possible demurrage charges.

ADR GOODS

If the customer offers or has one offer dangerous goods for transport, these must comply with the legal requirements. The customer is responsible for correct labeling, approved packaging, the transport document, the mission statement and hazard cards in the prescribed languages. This concerns the obligation that the hazardous goods cards are included in the languages of any possible transit countries. The ADR surcharge is at least 20% of the agreed rate.